



DG11-040

Stephen R. Hall
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NHPUC 5MAY14PM1:01

May 1, 2014

Via Electronic and US Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301-2429

**Re: DG 11-040 Liberty Utilities (Granite State Electric) Corp. and/or Liberty Utilities
(EnergyNorth Natural Gas) Corp. d/b/a Liberty Utilities
Service Transition Notice – Revised Confirmation to Terminate Service**

Dear Ms. Howland:

On behalf of Liberty Utilities (Granite State Electric) Corp. and/or Liberty Utilities (EnergyNorth Natural Gas) Corp., enclosed for filing please find a revised Request to Terminate Service notice issued by either or both companies to National Grid. These are provided pursuant to Section V(C) (2) (b) of the Settlement Agreement in DG 11-040, approved by Order 25,370.

This notice addresses Security 1 – Site Security Services for both EnergyNorth Natural Gas and Granite State Electric. An initial Confirmation to Terminate Service was provided to the Commission on January 9, 2014. Subsequent to that filing, a previously undiscovered software anomaly prevented Liberty Utilities from completing the field work necessary for the transition. Liberty Utilities and National Grid worked collaboratively to resolve the problem while maintaining all required levels of security. The software issue has been resolved and all transition field work is now complete.

Thank you for your assistance with this matter. Please do not hesitate to call if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Stephen R. Hall".

Stephen R. Hall

Enclosures

cc: Service List

LINKED

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